

Strategic thinking: resolving vital business challenges

Apply a ground breaking model of strategic thinking to dramatically improve your skill levels as a problem solver, leader and manager. Improve your capacity to formulate and implement great strategy. Leave the course with proven techniques which will help you to reduce levels of complexity, confusion and stress in the workplace.

Who should attend

Executives, managers or team leaders wanting to increase their expertise in planning for the future and managing change.

What the program offers

This two day program develops an ability to reflect on vital issues and implement better actions by thinking more strategically. Participants are helped to build their reputation as problem solvers and leaders who can resolve business challenges with clearer and more innovative approaches.

The program explores ways to better keep in touch with change and improve the ability to adapt. It develops a broader understanding of public sector reform and increases the choices and actions at participants' disposal. This course will enhance your ability to think outside the square and adapt to surprise, ambiguity and uncertainty.

This program will enable participants to:

- understand the dynamics of strategic thinking
- regularly create new systems to stimulate discovery
- use a range of tools, models and skills to assist critical inquiry, leadership and team work
- better align with broader strategic directions
- anticipate change and develop techniques to reduce uncertainty, risk and ambiguity
- build personal networks and improve expertise, support and awareness
- use the Web to search for emerging trends and challenges.

Program details

Duration

Two day course (9:00am–5:00pm)

| Code | Dates for 2009 | Location |
|--------|----------------|-----------------|
| 92PST | 5–6 May | UNSW CBD Campus |
| 101PST | 25–26 Aug | UNSW CBD Campus |

Catering

Morning/afternoon tea and lunch

Max. number of participants

20

Fee (incl. 10% GST)

| | |
|----------|---------------------|
| \$990.00 | non IPAA NSW member |
| \$891.00 | IPAA NSW member |
| \$924.00 | group booking |

Enquiries Phone IPAA NSW on (02) 9228 5225, or see our website at www.nsw.ipaa.org.au

Leading self and others: leadership, culture and performance

Pre-course requirements

Participants are provided with case studies of Australian and Asia Pacific public and private sector organisations that illustrate the significance of the links between leadership, culture and performance. The case studies provide evidence on the effectiveness of a range of interventions and cultural measurement tools used to gain significant improvements in all three areas. This component constitutes around three hours of pre-reading.

Who should attend

Senior to middle public sector managers who are seeking to improve their leadership effectiveness.

What the program offers

Participants gain knowledge of the latest personal and organisational leadership and cultural measurement tools which provide essential information needed to achieve sustainable and lasting improvements in organisational performance.

Participants experience a leadership curriculum which covers the following areas:

- **Leading Self** — building personal efficacy, optimal thinking styles, changing attitudes, beliefs and expectations and cognitive tools for lasting change.
- **Leading Others** — building leadership efficacy, motivating self and others, having an impact on optimism and resiliency, creating aspiration and accountability around you, changing attitudes about leading others and assimilating leadership skills and qualities.

A part of the course work is the completion of a Self-scoring Organisation Cultural Inventory (OCI). The OCI is based on more than 20 years of research into describing and measuring the significant behaviours that make up an organisational culture.

Program details

Duration

Two day course (9:00am–5:00pm)

| Code | Dates for 2009 | Location |
|--------|----------------|-----------------|
| 91PLS | 9–10 Mar | UNSW CBD Campus |
| 101PLS | 21–22 Sept | UNSW CBD Campus |

Catering

Morning/afternoon tea and lunch

Max. number of participants

20

Fee (incl. 10% GST)

| | |
|------------|----------------------|
| \$1,650.00 | non IPAA NSW members |
| \$1,551.00 | IPAA NSW members |
| \$1,584.00 | group booking |

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